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## Network Information Services, Inc. Receives Certification as TeleVantage Solution Provider

*Local IT Solution Provider to Supply Award-Winning Software-based Phone System to  
Indianapolis Area Businesses*

[Indianapolis, IN] - [September 25, 2003] - Network Information Services, Inc., a leading supplier of communications technologies, announced today that it has been certified to sell and service the TeleVantage software-based phone system manufactured by Artisoft, Inc. (NASDAQ: ASFT). Network Information Services will distribute the award-winning communications product to small/medium-sized businesses and branch offices throughout Indianapolis metro area.

"We are very excited to offer the TeleVantage product line," said Allen Casteran, President of Network Information Services. "TeleVantage offers tremendous advantages over other phone systems and we look forward to helping local businesses improve their communications. Whether it's a small office or a 400-person call center, TeleVantage can dramatically improve a company's productivity and customer service."

TeleVantage is an affordable, flexible software-based phone system that combines rock-solid stability with the most advanced communications technology available. Its robust feature set includes intelligent call management, powerful call center, advanced IP telephony, comprehensive messaging, web browser, and graphical desktop call control. Built on an open systems architecture and supported by world-class Intel hardware, TeleVantage enhances customer service, increases productivity and improves the bottom line for a variety of customers, from small offices to large enterprise organizations with sophisticated call centers.

"We are excited to partner with Network Information Services to distribute TeleVantage to Indianapolis," said Steve Paul, Area Sales Manager, Artisoft. "The combination of Network Information Services' strong reputation for service and Artisoft's proven technology allows us to deliver a feature-rich, dependable phone solution to the Indianapolis marketplace."

### **About Network Information Services, Inc.**

Network Information Services, Inc. is an Indianapolis-based IT solutions firm offering advanced networking and telecommunication solutions that improve clients business processes and increase their profitability. The company also develops custom software for desktop and web-based solutions that can not be met with off-the-shelf software. Past projects have enhanced the mortgage, real estate, medical, and film production industries. NIS created the real-time closed caption software now used by many television broadcasters. For more information, please call 317-706-9642 or visit our website at <http://www.nisinc.com>.

### **About Artisoft**

Artisoft, Inc. is a leading developer of open, standards-based telephone systems that bring together voice and data for more powerful and productive communications. Artisoft's TeleVantage delivers greater functionality, flexibility, and value than proprietary PBXs to a variety of customers, from small offices to large enterprise organizations with sophisticated call centers. Artisoft's innovative software products have consistently garnered industry recognition, winning more than 30 awards for technical excellence. The company distributes its products and services worldwide through a dedicated and growing channel of authorized resellers. For more information, please call 800-914-9985 or visit our website at <http://www.artisoft.com>.

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